

Hello Ido and Shay:

I just wanted to write and let you know what a great job Americo, Ken and all IMT staff have done on every phase of work to be completed at CICA. In particular, I want to sincerely thank Americo and the installers for the most recent phase because the site condition was not ideal. They completed the work in a professional and positive manner when I know the situation was quite frustrating at times.

CICA may have some regrets with their supplier selection, but IMT is one supplier in which we have nothing but positive comments, not only for your quality and efficient workmanship, but also all IMT staff (including you Ido) have been wonderful to work with.

I know from working with other suppliers that a reference check from CICA can be helpful in being awarded a contract, therefore, please do not hesitate to contact me should you wish this service from CICA.

Kind regards

Doreen

**Doreen Sims**

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